Annual Report 2021









Cherokee County GEORGIA

Harry B. **Johnston** CHAIRMAN











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CHEROKEE COUNTY Board of Commissioners

1130 Bluffs Parkway Canton, Georgia 30114 678-493-6000 | CherokeeGA com



Chairman's Welcome **2021** STATE OF THE COUNTY

As we move forward in a new year, Cherokee County can know we faced the challenges of 2020 and overcame them to finish strong. The COVID-19 pandemic impacted us, but our community handled it better than most. We are positioned for greatness in 2021 and beyond.

Our economy remains strong, our healthcare community and front-line workers performed admirably, and residents pulled together in a time of difficulty.

Cherokee remains a shining light among Georgia counties. Our location is perfect, literally where metro meets the mountains. We have abundant natural resources. And we've created a superior value proposition with top-tier schools, public safety, and other services at low tax rates.

As a result of this success, more people want to live here. We're now the seventh largest county in Georgia and the second-fastest growing.

Our ongoing goal is to carefully manage our growth so as to:

retain our highly desirable small-town and semi-rural character,

create more jobs,

keep infrastructure and services excellent, and

keep our taxes among the lowest in Georgia.

Thank you to everyone in our community who helps keep us a great place to live, work, and play.

Harry B. Johnston, Commission Chair



COMMISSIONER Steve West DISTRICT ONE



COMMISSIONER Benny Carter DISTRICT THREE



COMMISSIONER Richard Weatherby DISTRICT TWO



COMMISSIONER Corey Ragsdale DISTRICT FOUR





COUNTY MANAGER **Jerry** Cooper

Jerry Cooper has served as Cherokee County manager since 2001. During that time, Cherokee County has grown in population, raised the bar for customer service, and increased services to its residents, all while keeping taxes one of the lowest in the metro Atlanta region.



Cherokee County WHERE METRO MEETS THE MOUNTAINS

Rolling Hills

CHEROKEE COUNTY — **421 SQUARE MILES** OF BEAUTY SET IN THE FOOTHILLS OF THE APPALACHIAN MOUNTAIN RANGE

Plush Forests

CHEROKEE COUNTY TREE CITIES INCLUDE
BALL GROUND, CANTON, HOLLY SPRINGS, AND WOODSTOCK

Winding Rivers

NEARLY THIRTY RIVERS AND CREEKS RUN THROUGH CHEROKEE COUNTY

Expansive Lake

LAKE ALLATOONA ATTRACTS NEARLY **7 MILLION** VISITORS ANNUALLY

Source: Army Corps of Engineers

Exceptional People

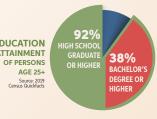
FROM VOLUNTEERS TO ENTREPRENEURS TO BIG BUSINESS—PEOPLE IN CHEROKEE COUNTY EXUDE A GOOD AND WHOLESOME VIBE.



DEMOGRAPHICS

269,500 **269,500**

25% POPULATION GROWTH SINCE 2000





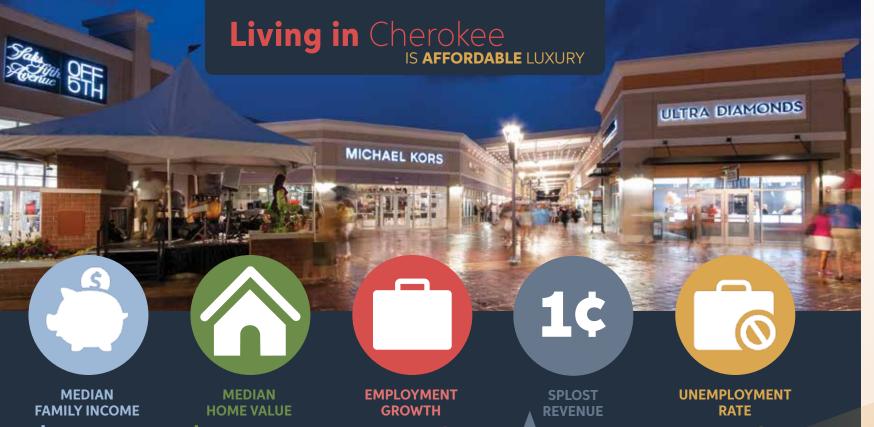




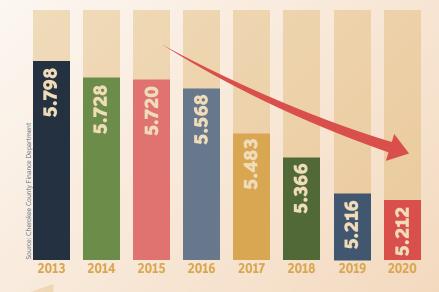


Christy Black

Christy Black has served as the Cherokee County Clerk since 2011. The County Clerk is the official custodian of records for all actions taken by the Board of Commissioners. The County Clerk is appointed by the Board of Commissioners and serves at their pleasure.



CHEROKEE COUNTY **MILLAGE RATE HISTORY**



LOWEST UNEMPLOYMENT RATE IN **10-COUNTY ARC METRO ATLANTA REGION**

Source: U.S. Bureau of Labor Statistics, 2020



Stacey Williams

The Administrative Services Agency houses internal service departments including Finance, Procurement, Risk Capital Projects, Property Management, and Fleet Services. Each department supports elected officials, constitutional officers and other agencies in their day-to-day operations.

\$82,740

Source: Cherokee Co. Tax Assessors Office

49.3%

2010-2019

4.9%



The Cherokee Office of **Economic Development** launched Be Pro Be Proud Georgia—an initiative to bring a new generation of skilled professions to Cherokee's workforce.

Over 47 percent of Georgia's skilled professionals are over the age of 45 and nearing retirement. This initiative sparks interest in the essential skilled trades by providing students with a fun, interactive experience in the Be Pro Be Proud Mobile Workforce Workshop. The 40-foot rig features simulations of indemand skilled professions powered by industry-driven technology.

\$155 Million **NEW CAPITAL INVESTMENTS**

CHEROKEE **MEANS BUSINESS**

FILM PROJECTS COMPLETED

600+ **BUSINESSES SUPPORTED DURING PANDEMIC**

BUSINESS PROSPECTS

NEW LOCATIONS and/or **EXISTING INDUSTRY EXPANSIONS**

\$283.2+ MILLION **PROPERTY TAX COLLECTIONS** TRANSACTIONS REGISTRATIONS POSTED TO 115,344 TAX BILLS 98,760 590 WOODSTOCK **BUSES** \$6,817,185 144.818 7,281 CANTON MOTORCYCLES \$10,838,044 265,064 REGISTERED KIOSK 31,817 **MOTOR VEHICLES*** \$831,049 **TRAILERS** \$63,662,424 TOTAL COLLECTIONS WEB 50,491 \$2,247,917 TRÚCKS *Information accurate as of 01/11/2021. 174,885 ETR PASSÉNGER \$42,928,278 (ELECTRONIC DEALER TRANSACTION **VEHICLES Total Exemptions Issued** ...6.192 Total Site Appraisals 20.143 **Total Assessment Notices Mailed** .. 111.394 (Real and Personal Property) **Board of Equalization Cases** ...1,625 Appeals Processed



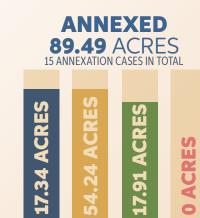


Sonya Little

The Tax Commissioner is an elected Constitutional Officer responsible for collecting property taxes, preparing the tax digest, billing, accounting, and disbursements. Property taxes include those assessed on real estate, personal property, public utilities, timber, and ad valorem taxes on motor vehicles and mobile homes. Sonya Little has served as Cherokee's Tax Commissioner since 2011.



COMMUNITY DEVELOPMENT





BALL HOLLY CANTON GROUND SPRINGS

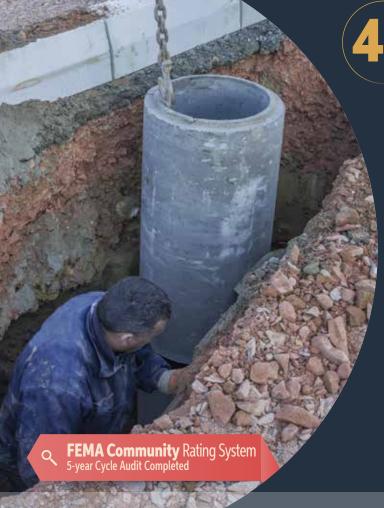




COMMUNITY DEVELOPMENT AGENCY DIRECTOR

Geoff Morton

Community Development Agency
Director Geoff Morton leads
departments responsible for land and
building development, stormwater,
permitting, roads, and long-range
planning. In 2020, Morton was named
Deputy County Manager in addition
to his agency director position.



49 STORMWATER PIPE IMPROVEMENT LOCATIONS

2,136
STRUCTURES
INSPECTED

397

COMPLAINTS

REVIEWED

PONDS
INSPECTED

798
EROSION CONTROL
INSPECTIONS

59 miles
of ditches inspected

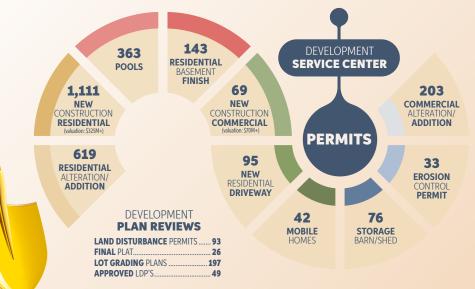
57 miles of PIPE INSPECTED

18
GREEN INFRASTRUCTURE GRI
FACILITIES
MAPPED/INVENTORIED

GREEN INFRASTRUCTURE
FACILITIES
INSPECTED

113 ENFORCEMENT ACTIONS

COMMUNITY DEVELOPMENT



485 HOME OCCUPATIONS APPROVED

187 COMMERCIAL APPROVED

89 NEW SOLICITORS

1,414
BUSINESS
LICENSE
FILINGS

HOME OCCUPATIONS 470

COMMERCIAL 170

NEW ALCOHOL 13

EXCEPTIONAL CHEROKEECOUNTY, GA



OF COUNTIES

Award Winner

The Development Service Center earned the 2020 Achievement Award from the National Association of Counties for its Tenant Occupancy Permit Process Improvement Program. Members from the county's Community Development Agency collaborated with the county's Information Technology Department to create an online permitting process that is efficient, easy to use, and improves customer experience.



1,880+ **CASE MANAGEMENT** SERVICE HOURS

298 **CASE MANAGEMENT** CLIENTS

200+ **INFORMATIONAL** PHONE CALLS

2,700+ **FUN LUNCHES** DELIVERED

500+ **BAGS OF FOOD** DONATED BY **COMMUNITY MEMBERS**

3.835 **HOURS OF SERVICE** FOR HOMEMAKER SERVICES **MEALS ON** WHEELS

41,186 **MEALS** SERVED

180 **SENIORS** BENEFITED

2,400 **VOLUNTEER** HOURS

> 29 **VOLUNTEERS**

8,400+

MEALS SERVED FROM 2 SENIOR CENTERS

140 HOMEMAKER CLIENTS

VOLUNTEER DRIVERS



158 VISITORS PER DAY

442 MATTRESSES (\$5,248 PROFIT)

14,543 **POUNDS OF ALUMINUM CANS** (\$4,362 PROFIT)

10,648 **BAGS OF TRASH**

141+

TONS OF SCRAP METAL PROCESSED

157 **GALLONS OF PAINT**

(\$785 PROFIT)

16,862 COMMUNITY SERVICE HOURS PROBATIONERS

NEW FULL-TIME EMPLOYEE



20 **VEHICLES** SERVING AGES 16-99

12,609 **DEMAND RESPONSE TRIPS**

12,287
FIXED ROUTE TRIPS

682 **MEALS ON WHEELS** DELIVERIES

\$2.79 PER HOMEOWNER PER YEAR FOR CATS SERVICE

19,699 **EMPOWER CHEROKEE &** SENIOR SERVICE TRIPS





Bryan Reynolds

The Community Services Agency began in October 2019 to encompass services provided to the overall community, including Recreation and Parks, Community Development Block Grants, Senior Services, CATS, and the Cherokee Recycling Center. Director Bryan Reynolds was appointed as the agency director after serving with Recreation and Parks for more than 20 years.



The National Alliance for Youth Sports

has recognized CRPA as an elite "Better Sports for Kids Quality Program Provider." This honor is the benchmark for outstanding organizations for having met a number of high standards when it comes to administering youth sports.





PROGRAMS WITH

INCREASED ATTENDANCE:

TOUCH

A TRUCK

CHEROKEE YOUTH **SOFTBALL &**

LACROSSE

ADULT **BASKETBALL** &

SLOW-PITCH **SOFTBALL**

626+ **PARTICIPANTS** AT 44 CLINICS (YOUTH BASKETBALL & SOFTBALL)

> 500+ **LIFEGUARDS TRAINED**

ACRES OF PROTECTED LAND

ACRES OF PARKLAND PER 1,000 RESIDENTS

In partnership with the local **Youth Athletic Associations**, Cherokee County utilized **7 parks** to host a total of **44 athletics events** in 2020. One of which, was the annual Classic Youth Softball tournament, recently renamed in honor of the late CYS League Director Sammy Long.





Awarded **Grant**

Pilgrim's awarded Cherokee Recreation and Parks with a \$250,000 grant to renovate the county's most aged park—Kenney Askew Park (1970s). The Pilgrim's grant, in conjunction with matching funds to add a modular skate park, playground, large pavilion, walking track, permanent pickleball courts, additional parking, and improvements to the t-ball equipment and landscaping.

COMMUNITY DEVELOPMENT **Block Grant** Program

> \$736,185 **RECEIVED** AND DISTRIBUTED





HISTORY CHEROKEE

Cherokee County Historical Society

The former Canton Police Station was acquired to house the museum and administration. Educational programming and historical preservation was enhanced



PROGRAMS INCLUDE:

- Transportation services After school programs
- Reading programs Youth development program Summer programs
- Summer camp
- Post high-school preparation Workforce readiness program







HOME REPAIR PROJECTS FOR **HABITAT FOR HUMANITY** A parcel of land was acquired for future home building.



COMMUNITY DEVELOPMENT **BLOCK GRANT**

The Community Development Block Grant (CDBG) program allows communities flexibility to address a wide range of unique developmental needs. It is one of the longest, continuously running programs at HUD. Cherokee County's CDBG program uses funds provided by HUD to assist on a local level through CDBG grants.

IN 2020, THE CHEROKEE COUNTY CORONER'S OFFICE TRACKED 604 CASES.

The Coroner's Office tracks each death in Cherokee County to help streamline information for other departments like the District Attorney's Office, CMANS, Child Fatality Board, Suicide Prevention Board, and the Department of Public Health.

The Cherokee County Coroner's Office keeps up with the decedent, as well as their family, from the point of death until they are at the funeral home. It also keeps in contact with the funeral homes to make sure families' needs have been met.

The Coroner's Office also tracks information regarding the case and the decedent to report to other departments to keep Cherokee County's knowledge base accurate and safety up to date.





COUNTY CORONER **Sally** Sims

Sally Sims began her first term as Coroner in January 2020, following in the footsteps of longtime Coroner Earl Darby, who retired. The Coroner is a Constitutional Officer who assists with death investigations, working with agencies across the county, state, and nation. Sims has more than 30 years of experience in nursing and is a Certified Medicolegal Death Investigator.



PUBLIC SERVICES

NATIONALLY ACCREDITED
MARSHAL'S OFFICE
IN THE NATION!

2,665
CODE
ENFORCEMENT
CALLS RECEIVED

713
NEW MISDEMEANOR
PROBATION CASES
Year before was 1,046

EMERGENCY OPERATIONS
CENTER ACTIVATIONS





INCREASE OF CodeRED

SUBSCRIPTIONS: 2019: 460 | 2020: 5,157

1 OF 9 NATIONALLY ACCREDITED E-911 CENTERS IN THE STATE OF GEORGIA.

E-911 CHANGED SOFTWARE PROVIDERS IN DECEMBER OF 2020.

*CodeRED is a notification service for weather alerts, child abductions, road closures, and more.
To sign up, visit www.cherokeega-ema.org/codered.





PUBLIC SERVICES
AGENCY DIRECTOR

Dana Martin

Dana Martin was tapped in Fall 2020 to lead the newly created Public Services Agency, which oversees the Cherokee Marshal's Office, Emergency Management, E-911, Animal Shelter, and Probation Services. Also under the PSA umbrella is Code Enforcement and Animal Control, which reports directly to the county marshal.

70% **FALSE ALARMS** 1,100+ TOTAL FIRE INCIDENTS

CHEROKEE COUNTY FIRE MARSHAL'S OFFICE

The Cherokee County Fire Marshal's Office conducts construction inspections to ensure compliance with fire and life safety requirements. The following types of activities are performed by fire inspectors: New Construction Inspections, Underground Inspections, Fire Protection Systems Inspections, and other types of inspections.

Additional activities performed by the Fire Marshal's Office include Subdivision Reviews, Variance Request Reviews, Special Event Reviews, and various project reviews. The number of overall activities performed in 2020 are as follows:

OVERALL ACTIVITIES: ADDITIONAL ACTIVITIES:

28,500+

PREVENTION EDUCATION & SAFE KIDS CHEROKEE COUNTY

SAFE KIDS CHEROKEE COUNTY, led by Cherokee County Fire and Emergency Services, is one of 24 local coalitions to implement safety programs and hands-on training within the State of Georgia. Safe Kids Cherokee County distributes equipment to the public that includes life jackets, smoke alarms, and bike helmets.

Additionally, Safe Kids Cherokee County distributes educational materials related to car seat safety, fire safety education, and smoke alarm installs. The number of overall items distributed in 2020 are as follows:

EQUIPMENT DISTRIBUTED: EDUCATIONAL MATERIALS DISTRIBUTED:

81.065







Tim Prather

Cherokee Fire and Emergency Services provides emergency fire and medical services to unincorporated Cherokee County, as well as the cities of Holly Springs, Canton, and Ball Ground. All field personnel hold, at minimum, basic emergency medical technician training. More than half of field personnel are paramedics.



TOP 2% IN THE NATION

1 OF 46 SHERIFF'S OFFICES IN THE NATION AWARDED THE

TRIPLE CROWN





LOWEST VIOLENT & NON-VIOLENT CRIME RATE IN THE METRO REGION







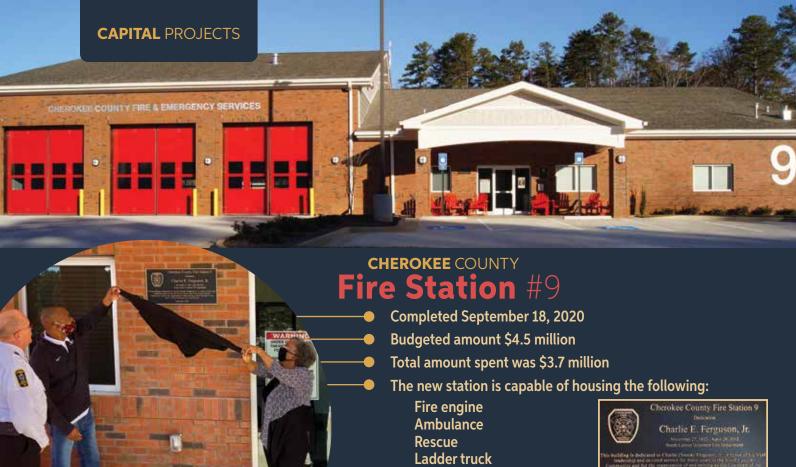
Frank Reynolds

with continued goals of expanding service to Cherokee County citizens. Upcoming projects include a new precinct in Ball Ground, the opening of the expanded Adult Detention Center, and a new home for the Traffic and K-9 units.



Estimated completion date	March 30, 202
'	
Budgeted amount	
Current spend amount	\$32.6 millio
Additional beds	
Square feet	





Sleeps 12 personnel



Parking deck 550 spaces

Security entrance building

DISTRICT ATTORNEY

victims are protected.

1,459
FELONY CASES
OPENED

912
FELONY CASES
CLOSED

858
PROBATION
REVOCATIONS

599
JUVENILE CASES

2,456
CRIME VICTIMS
ASSISTED

Cherokee County District Attorney's Office

The District Attorney's Office prosecutes felony crimes in Cherokee County, provides victim services, and closes cases through plea hearings, bench trials, and jury trials. Staff members collaborate with law enforcement agencies and other partner organizations, in order to ensure that justice is served and crime

Even though 2020 presented unique challenges, the District Attorney's Office continued its essential work, utilizing remote court to keep the justice system moving.

By the end of the year, it opened 1,459 felony cases, closed 912 felony cases, prosecuted 858 probation revocations, handled 599 juvenile cases, and assisted 2,456 crime victims.





Shannon Wallace

District Attorney Shannon Wallace has served the citizens of Cherokee County since January 2013. She has nearly 20 years of prosecuting experience, including serving as an assistant district attorney in Cherokee County and Ocmulgee Circuit. She began her third term as District Attorney in January 2020.



CHEROKEE COUNTY Courts



SUPERIOR COURT JUDGE Ellen McElyea



PROBATE JUDGE

Keith Wood



JUVENILE COURT JUDGE

Jennifer Davis



STATE COURT JUDGE

W. Alan Jordan



CHIEF MAGISTRATE JUDGE

James Drane III

CHEROKEE COURTS

SUPERIOR COURT CRIMINAL CASESFelony Filings1,425Felony Dispositions876
Misdemeanor Filings
SUPERIOR COURT CIVIL CASESFilings.2,269Disposed.2,248
JUVENILE COURT CRIMINAL CASES Filings
Traffic Filings
CHINS Filings 190 CHINS Disposed 195 (Child in Need of Services)
Delinquency Filings

JUVENILE COURT CIVIL CASES
Filings
Disposed
Dependency Filings255Dependency Disposed205
Special Proceedings Filings
Special Proceedings Disposed26
Termination Filings
Termination Disposed
MACISTRATE COURT FILINGS
MAGISTRATE COURT FILINGS
Arrest & Search Warrants
New Civil Cases
County & Municipal
Ordinance Citations
PROBATE COURT FILINGS
Marriage License
Weapons Carry License8,522
Probate Court did not process WCL applications between roughly March 14 and May 14, 2020. The total on those represents 10 months of applications instead of 12.

EXCEPTIONAL CHEROKEE COUNTY, GA



Patty Baker

Patty Baker has served as the Clerk of Courts in Cherokee County since January 2005. The Clerk is an elected Constitutional Officer responsible for maintaining and safeguarding all documents appropriately presented for recording. Cherokee County's Clerk of Courts Office receives and files criminal and civil court filings and serves as custodian of county land and property records.



COVID-19 Response CHEROKEE DELIVERS RESULTS

COVID-19 forced everyone to shift in 2020. We had to think of new ways to complete tasks, deliver services, and more. Cherokee County leadership wanted to make sure we were delivering important information, providing services, and protecting our most vulnerable. Despite the challenges COVID-19 brought, Cherokee County delivered results.

\$1 Million+

IN CARES ACT FUNDS
PUT BACK IN THE
COMMUNITY

65,000+

MASKS DISTRIBUTED

TO THE COMMUNITY

\$175,000
TO BETHESDA COMMUNITY
CLINIC FOR

MOBILE TESTING UNIT

Partnered with Georgia Highlands Medical to provide drive-through testing at Veterans Park

ARC grant used to help Senior Center clients

Created a COVID-19 website with important information and statistics

Communications Division established for better communication to the public

SOLICITOR GENERAL

DECK COURT

"Deck Court" was inaugurated in September 2020 in coordination with partner agencies including Court Administration, the State Court Clerk's Office, the Cherokee County Sheriff's Office, the Office of Indigent Defense, and Cherokee Probation Services. Court in the parking deck is now possible because of the work of each agency to establish protocols that ensure the physical security of everyone involved, while complying with COVID-19 requirements to minimize the risk posed by this deadly virus. Beginning in September, "Deck Court" has been scheduled an average of three times per week and has allowed the Office to close well over 1,000 cases, reducing the backlog of cases awaiting arraignment to pre-pandemic levels.

ACCOUNTABILITY COURTS

Even during the pandemic, the Solicitor General's Office has continued to support and utilize the four accountability courts available to State Court defendants. These are Judge W. Alan Jordan's DUI Court, Judge A. Dee Morris' Misdemeanor Drug Court and Veterans Treatment Court, and Judge Keith Woods' Treatment Accountability Court for those with treatable mental health issues.









Todd Hayes

Todd Hayes has served as Solicitor General for Cherokee County since January 2019. Prior to holding the elected office, Hayes served as a prosecutor for 15 years and was selected as chief assistant solicitor general under former Solicitor Jessica Moss. His office is responsible for prosecuting crimes in State Court that can be punished by less than a year in jail.



EXCEPTIONAL CHEROKEE COUNTY, GA





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